



Montréal Police Service

> EVOLUTION OF THE CRIME RATE

2004
Annual
Review

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> EVOLUTION OF THE CRIME RATE

A total of 135,104 *Criminal Code* misdemeanours and offences were reported in Montréal in 2004, for a 2.1% year-on-year decline in the crime rate.

The general downward trend that has been observed since 1991 continued through 2004. The number of reported misdemeanours and offences dropped 13.6% from 2000 and 37% from 1991.

Crimes against persons

The number of crimes against persons dropped 1.4%, from 27,094 in 2003 to 26,722 in 2004. This was the fourth year in a row in which crimes of violence decreased. A 15.6% decline has been observed in this category since 2000.

Homicides

The number of homicides remained stable in 2004 at 42. The number of homicides in 2004 was well below the average annual number of 65 that has been recorded in Montréal since 1980.

Attempted murders

The number of attempted murders rose 3.9%, climbing from 129 in 2003 to 134 in 2004. This type of crime has increased 31.4% since 2001. Despite the rise of the past few years, however, the number of attempted murders in 2004 was less than the average annual number of 142 attempted murders that has been recorded since 1980.

Assaults

The number of assaults dropped 1.2%, declining from 14,425 in 2003 to 14,255 in 2004. This was the fourth year in a row in which a decline in assaults was recorded, with the number having dropped 18.7% since 2000.

Sexual assaults

A total of 1,607 sexual assaults was reported in 2004, or 3.8% more than in 2003. This was the highest figure in more than 20 years.

Robberies and acts of extortion

The number of robberies and acts of extortion dropped 3.9%, declining from 4,473 in 2003 to 4,300 in 2004. The number of robberies in Montréal has been virtually halved over the past 15 years.

Crimes against property

Crimes against property dropped by 2.6%, declining from 100,336 in 2003 to 97,720 in 2004. The steep downward trend in crimes against property has persisted. There has been a 15% decrease 2000 and a 44.2% drop since 1991.

Arson

After having plummeted 18.4% in 2002, the number of arsons barely changed in 2003 (826 reported in 2003 compared with 822 for the prior year). This figure rose in 2004, however, by 18.2%, to a total of 976 acts of arson. However, 17% fewer cases of arson were reported in 2004 than a decade earlier.

Breaking and entering

The number of incidents of breaking and entering in Montréal has declined for the seventh year in a row. The 19,577 burglaries reported in 2004 represents a decline of 1.4% from 2003. By comparison, the number of such incidents in 1991 was 43,112 in 1991, more than twice as high as the figure for 2004.

The greatest decline occurred in the number of home burglaries, dropping from 13,227 in 2003 to 12,620 in 2004 (-4.6%). The number of home burglaries has almost been halved (-46.7%) over the past six years.

Motor vehicle thefts

The number of thefts of motor vehicles was also down for the seventh year in a row. The year 2004 saw a 1.5% decline (from 13,926 in 2003 to 13,713 in 2004). The number of motor vehicle thefts has dropped 36.6% over the past seven years in Montréal.

Common thefts

After having climbed 4.9% in 2003, the number of common thefts dropped 4.0% in 2004, (from 45,854 in 2003 to 44,004 in 2004). The general downward trend for common theft (despite 2003's figures) continued in 2004. The number of common thefts reported in 2004 was 6.4% less than that of 2000 and 40.5% less than that of 1991.

Fraud

The 6,022 acts of fraud committed in 2004 represented a 0.8% decline from 2003. While the total number of acts of fraud remained fairly stable in 2004 compared with 2003, there was a marked (36.7%) decline in the number of acts of fraud pertaining to ATM machine cards.

Mischief

The number of acts of mischief declined 2.4%, dropping from 13,264 in 2003 to 12,952 in 2004. This number was 50.2% less than in 1991, when 26,025 such acts were recorded.

Other offences under the Criminal Code

The number of crimes committed in the "other offences under the *Criminal Code*" category rose slightly (0.9%) in 2004. These crimes included a substantial increase in prostitution-related offences (up 42.8%), stemming from increased police operations in this sector in 2004.

> CRIME

	2000	2001	2002	2003	2004	Change 2003/2004
Crimes against persons						
Homicide	49	66	47	42	41	-2.4%
Other offences resulting in death	5	5	1	3	1	-66.7%
Attempted murder	147	102	113	129	134	3.9%
Assault	17,535	15,849	15,126	14,425	14,255	-1.2%
Sexual assault	1,500	1,480	1,544	1,548	1,607	3.8%
Robbery	4,648	4,455	4,260	4,473	4,300	-3.9%
Other offences against persons	7,764	6,832	6,487	6,474	6,384	-1.4%
Total	31,648	28,789	27,578	27,094	26,722	-1.4%
Crimes against property						
Arson	1,053	1,007	822	826	976	18.2%
Breaking and entering	26,988	22,850	21,477	19,865	19,577	-1.5%
Motor vehicle theft	17,653	16,659	14,747	13,926	13,713	-1.5%
Simple theft	47,007	44,405	43,719	45,854	44,004	-4.0%
Possession of stolen goods	588	502	371	530	476	-10.2%
Fraud	6,246	6,539	7,341	6,071	6,022	-0.8%
Mischief	15,426	13,604	12,706	13,264	12,952	-2.4%
Total	114,961	105,566	101,183	100,336	97,720	-2.6%
Other offences under the Criminal Code						
Prostitution	597	454	553	992	1,417	42.8%
Firearm offences	317	272	220	276	281	1.8%
Offences against the administration of law and justice	5,784	5,858	5,903	6,640	6,822	2.7%
Other CC offences	3,119	2,298	2,861	2,657	2,142	-19.4%
Total	9,817	8,882	9,537	10,565	10,662	0.9%
Total misdemeanors and offences under the CC						
	156,426	143,237	138,298	137,995	135,104	-2.1%
Other laws and by-laws						
<i>Food and Drugs Act</i>	3,019	2,963	2,779	2,775	2,846	2.6%
Offences under federal laws	33	7	15	18	7	-61.1%
Offences under provincial laws	565	184	119	98	215	119.4%
Municipal by-laws*	106	239	368	291	10,397	3472.9%
Total	3,723	3,393	3,281	3,182	13,465	323.2%
Grand total	160,149	146,630	141,579	141,177	148,569	5.2%

*In the past, certain city by-laws were not included in any particular compilation. In view of facilitating the identification, treatment and monitoring of incivility, 26 types of such conduct have been added since January 2004. This explains the difference with respect to prior years.

> ADULT CRIME AND JUVENILE DELINQUENCY

	2003			2004		
	Adults charged	Minors charged	Out-of-court settlements	Adults charged	Minors charged	Out-of-court settlements
Crimes against persons						
Homicide	28	1	0	38	1	0
Other offences resulting in death	0	0	0	1	0	0
Attempted murder	41	6	0	41	3	0
Assault	6,627	514	498	6,393	580	434
Sexual assault	135	25	8	105	22	12
Robbery	762	227	89	857	203	68
Other offences against persons	2,167	154	222	2,073	122	124
Total	9,760	927	817	9,508	931	638
Crimes against property						
Arson	16	4	12	30	8	12
Breaking and entering	694	111	94	704	151	99
Motor vehicle theft	350	83	23	284	97	14
Simple theft	3,808	363	294	4,033	230	191
Possession of stolen goods	245	49	11	213	16	5
Fraud	364	20	21	366	6	20
Mischief	367	86	165	395	69	137
Total	5,844	716	620	6,025	577	478
Other offences under the <i>Criminal Code</i>						
Prostitution	682	5	0	1,047	6	2
Firearm offences	125	16	2	132	25	0
Offences against the administration of law and justice	3,171	266	10	3,184	249	8
Other CC offences	392	26	78	199	20	31
Total	4,370	313	90	4,562	300	41
Total misdemeanors and offences under the CC						
	19,974	1,956	1,527	20,095	1,808	1,157
Other laws and by-laws						
<i>Food and Drugs Act</i>	1,350	162	15	1,586	211	11
Offences under federal laws	90	2	0	2	0	0
Offences under provincial laws	152	0	0	260	2	0
Municipal by-laws*	169	31	0	8,408	932	1
Total	1,761	195	15	10,256	1,145	12
Grand total	21,735	2,151	1,542	30,351	2,953	1,169

*In the past, certain city by-laws were not included in any particular compilation. In view of facilitating the identification, treatment and monitoring of incivility, 26 types of such conduct have been added since January 2004. This explains the difference with respect to prior years.

> EVOLUTION OF THE MONTHLY CRIME RATE

	January	February	March	April	May
Crimes against persons					
Homicide	3	4	3	4	4
Other offences resulting in death	0	0	0	0	0
Attempted murder	10	8	17	14	10
Assault	934	1,026	1,186	1,177	1,321
Sexual assault	80	105	151	135	160
Robbery	352	386	419	346	389
Other offences against persons	436	403	513	574	590
Total	1,815	1,932	2,289	2,250	2,474
Crimes against property					
Arson	37	70	92	94	70
Breaking and entering	1,578	1,596	1,586	1,497	1,542
Motor vehicle theft	1,120	1,157	1,223	1,111	1,179
Simple theft	2,851	3,200	3,805	3,661	3,992
Possession of stolen goods	48	32	58	32	44
Fraud	430	549	596	568	483
Mischief	603	757	1,212	1,232	1,379
Total	6,667	7,361	8,572	8,195	8,689
Other offences under the <i>Criminal Code</i>					
Prostitution	42	59	80	188	134
Firearm offences	20	17	16	29	25
Offences against the administration of law and justice	431	504	564	551	612
Other CC offences	197	191	228	215	201
Total	690	771	888	983	972
Total misdemeanors and offences under the CC	9,172	10,064	11,749	11,428	12,135
Other laws and by-laws					
<i>Food and Drugs Act</i>	171	196	225	205	260
Offences under federal laws	1	0	2	0	0
Offences under provincial laws	11	5	3	7	44
Municipal by-laws	11	62	490	855	1,302
Total	194	263	720	1,067	1,606
Grand total	9,366	10,327	12,469	12,495	13,741

	June	July	August	September	October	November	December	Total
	4	2	4	3	4	4	2	41
	0	0	0	1	0	0	0	1
	14	7	15	11	14	7	7	134
	1,371	1,323	1,216	1,214	1,223	1,138	1,126	14,255
	146	139	129	136	158	136	132	1,607
	311	331	300	314	384	449	319	4,300
	551	649	532	540	551	543	502	6,384
	2,397	2,451	2,196	2,219	2,334	2,277	2,088	26,722
	102	70	98	92	129	71	51	976
	1,573	1,568	1,832	1,696	1,788	1,790	1,531	19,577
	1,165	1,132	1,271	1,172	1,088	1,149	946	13,713
	3,734	4,332	4,065	3,929	3,889	3,768	2,778	44,004
	52	37	32	52	29	24	36	476
	486	485	507	496	482	505	435	6,022
	1,250	1,096	1,077	1,095	1,152	1,340	759	12,952
	8,362	8,720	8,882	8,532	8,557	8,647	6,536	97,720
	119	191	190	143	168	80	23	1,417
	28	23	31	27	24	24	17	281
	586	600	641	639	636	591	467	6,822
	179	182	178	147	146	162	116	2,142
	912	996	1,040	956	974	857	623	10,662
	11,671	12,167	12,118	11,707	11,865	11,781	9,247	135,104
	252	232	217	264	324	302	198	2,846
	0	0	0	0	2	0	2	7
	22	17	23	37	22	10	14	215
	1,410	1,506	1,339	1,142	1,173	658	449	10,397
	1,684	1,755	1,579	1,443	1,521	970	663	13,465
	13,355	13,922	13,697	13,150	13,386	12,751	9,910	148,569



> CRIME RATE BY OPERATIONS CENTRE

Operations Centre	West	South	North	East	Total
Crimes against persons					
Homicide	11	7	12	11	41
Other offences resulting in death	0	0	1	0	1
Attempted murder	29	42	43	20	134
Assault	3,648	3,100	4,047	3,460	14,255
Sexual assault	364	348	470	425	1,607
Robbery	910	1,145	1,308	937	4,300
Other offences against persons	1,759	1,320	1,708	1,597	6,384
Total	6,721	5,962	7,589	6,450	26,722
Crimes against property					
Arson	241	191	234	310	976
Breaking and entering	5,425	3,965	6,377	3,810	19,577
Motor vehicle theft	3,086	2,255	4,270	4,102	13,713
Simple theft	9,956	13,109	13,257	7,682	44,004
Possession of stolen goods	102	130	132	112	476
Fraud	1,818	1,230	1,657	1,317	6,022
Mischief	3,814	2,727	3,716	2,695	12,952
Total	24,442	23,607	29,643	20,028	97,720
Other offences under the Criminal Code					
Prostitution	20	990	67	340	1,417
Firearm offences	65	87	62	67	281
Offences against the administration of law and justice	1,293	2,438	1,583	1,508	6,822
Other CC offences	696	436	563	447	2,142
Total	2,074	3,951	2,275	2,362	10,662
Total misdemeanors and offences under the CC	33,237	33,520	39,507	28,840	135,104
Other laws and by-laws					
<i>Food and Drugs Act</i>	644	929	670	603	2,846
Offences under federal laws	5	1	1	0	7
Offences under provincial laws	18	112	51	34	215
Municipal by-laws	1,212	5,944	2,445	796	10,397
Total	1,879	6,986	3,167	1,433	13,465
Grand total	35,116	40,506	42,674	30,273	148,569

CRIME RATE BY NEIGHBOURHOOD STATION > OPERATIONS CENTRE WEST

Neighbourhood Station	1	3	4	5	6	7	8	9	11	13	25	26	Total
Crimes against persons													
Homicide	0	2	1	1	2	1	0	0	0	2	2	0	11
Other offences resulting in death	0	0	0	0	0	0	0	0	0	0	0	0	0
Attempted murder	0	1	1	2	3	3	2	0	7	6	1	3	29
Assault	127	350	206	340	311	191	344	166	416	564	408	225	3,648
Sexual assault	18	37	21	30	27	10	49	13	43	59	27	30	364
Robbery	30	48	50	79	59	40	85	27	140	154	123	75	910
Other offences against persons	87	186	115	172	147	100	145	82	203	257	163	102	1,759
Total	262	624	394	624	549	345	625	288	809	1,042	724	435	6,721
Crimes against property													
Arson	10	41	14	25	15	11	20	4	30	34	21	16	241
Breaking and entering	298	355	352	586	613	497	650	251	423	520	486	394	5,425
Motor vehicle theft	165	178	153	671	387	313	207	58	231	313	311	99	3,086
Simple theft	490	550	543	1,400	836	788	608	477	863	1,331	1,095	975	9,956
Possession of stolen goods	5	2	5	12	13	4	12	20	8	7	11	3	102
Fraud	65	122	149	216	180	159	93	93	162	291	166	122	1,818
Mischief	448	330	288	361	193	174	347	138	351	594	352	238	3,814
Total	1,481	1,578	1,504	3,271	2,237	1,946	1,937	1,041	2,068	3,090	2,442	1,847	24,442
Other offences under the Criminal Code													
Prostitution	0	2	0	1	4	1	1	1	3	5	0	2	20
Firearm offences	3	13	2	11	10	2	3	1	7	3	9	1	65
Offences against the administration of law and justice	46	75	50	120	151	62	175	39	172	136	133	134	1,293
Other CC offences	72	63	60	74	42	43	48	42	42	72	79	59	696
Total	121	153	112	206	207	108	227	83	224	216	221	196	2,074
Total misdemeanors and offences under the CC													
	1,864	2,355	2,010	4,101	2,993	2,399	2,789	1,412	3,101	4,348	3,387	2,478	33,237
Other laws and by-laws													
<i>Food and Drugs Act</i>	72	48	37	78	46	21	80	16	69	73	73	31	644
Offences under federal laws	0	0	0	5	0	0	0	0	0	0	0	0	5
Offences under provincial laws	1	3	2	0	0	3	1	0	4	3	1	0	18
Municipal by-laws	5	279	18	97	208	123	132	4	186	38	82	40	1,212
Total	78	330	57	180	254	147	213	20	259	114	156	71	1,879
Grand total for the Operations Centre West													
	1,942	2,685	2,067	4,281	3,247	2,546	3,002	1,432	3,360	4,462	3,543	2,549	35,116

CRIME RATE BY NEIGHBOURHOOD STATION > OPERATIONS CENTRE SOUTH

Neighbourhood Station	12	15	16	20	21	22	Total
Crimes against persons							
Homicide	1	1	2	3	0	0	7
Other offences resulting in death	0	0	0	0	0	0	0
Attempted murder	2	13	1	19	4	3	42
Assault	174	833	502	488	712	391	3,100
Sexual assault	23	86	78	42	63	56	348
Robbery	139	207	129	186	287	197	1,145
Other offences against persons	113	346	290	145	238	188	1,320
Total	452	1,486	1,002	883	1,304	835	5,962
Crimes against property							
Arson	11	60	33	13	27	47	191
Breaking and entering	455	895	629	593	804	589	3,965
Motor vehicle theft	194	428	196	566	548	323	2,255
Simple theft	1,260	1,173	884	4,340	4,189	1,263	13,109
Possession of stolen goods	12	20	18	32	32	16	130
Fraud	144	156	162	389	260	119	1,230
Mischief	269	726	425	448	548	311	2,727
Total	2,345	3,458	2,347	6,381	6,408	2,668	23,607
Other offences under the Criminal Code							
Prostitution	1	14	4	5	248	718	990
Firearm offences	4	19	10	14	33	7	87
Offences against the administration of law and justice	132	392	207	264	793	650	2,438
Other CC offences	52	47	48	83	154	52	436
Total	189	472	269	366	1,228	1,427	3,951
Total misdemeanors and offences under the CC							
	2,986	5,416	3,618	7,630	8,940	4,930	33,520
Other laws and by-laws							
<i>Food and Drugs Act</i>	59	132	74	131	451	82	929
Offences under federal laws	0	0	0	1	0	0	1
Offences under provincial laws	2	1	0	3	106	0	112
Municipal by-laws	409	99	217	932	3,839	448	5,944
Total	470	232	291	1,067	4,396	530	6,986
Grand total for the Operations Centre South	3,456	5,648	3,909	8,697	13,336	5,460	40,506

CRIME RATE BY NEIGHBOURHOOD STATION > OPERATIONS CENTRE NORTH

Neighbourhood Station	10	24	27	28	30	31	33	35	37	38	43	44	Total
Crimes against persons													
Homicide	0	0	2	1	0	0	3	1	1	3	0	1	12
Other offences resulting in death	0	0	0	0	0	1	0	0	0	0	0	0	1
Attempted murder	6	0	5	2	10	2	2	3	1	9	1	2	43
Assault	313	132	276	211	533	460	252	489	263	604	249	265	4,047
Sexual assault	33	22	46	35	53	51	14	49	51	55	29	32	470
Robbery	88	67	111	70	138	111	77	133	98	232	77	106	1,308
Other offences against persons	130	75	115	114	202	191	112	217	104	187	135	126	1,708
Total	570	296	555	433	936	816	460	892	518	1,090	491	532	7,589
Crimes against property													
Arson	11	11	15	23	20	30	12	33	20	24	16	19	234
Breaking and entering	414	588	430	350	424	544	251	858	649	1,031	434	404	6,377
Motor vehicle theft	284	170	297	362	682	447	98	421	315	450	506	238	4,270
Simple theft	865	900	865	733	887	1,020	496	1,672	1,327	2,967	801	724	13,257
Possession of stolen goods	6	3	10	19	27	6	6	21	5	17	6	6	132
Fraud	154	122	134	86	168	212	92	181	111	220	94	83	1,657
Mischief	226	309	222	248	305	367	144	313	406	732	223	221	3,716
Total	1,960	2,103	1,973	1,821	2,513	2,626	1,099	3,499	2,833	5,441	2,080	1,695	29,643
Other offences under the Criminal Code													
Prostitution	1	0	3	2	30	8	1	9	5	3	5	0	67
Firearm offences	6	2	9	4	7	3	5	6	4	6	3	7	62
Offences against the administration of law and justice	113	32	108	92	216	182	134	194	103	237	71	101	1,583
Other CC offences	35	47	36	33	53	54	44	69	43	81	31	37	563
Total	155	81	156	131	306	247	184	278	155	327	110	145	2,275
Total misdemeanors and offences under the CC													
	2,685	2,480	2,684	2,385	3,755	3,689	1,743	4,669	3,506	6,858	2,681	2,372	39,507
Other laws and by-laws													
<i>Food and Drugs Act</i>	35	24	63	40	61	62	42	73	41	125	36	68	670
Offences under federal laws	0	0	0	0	0	0	1	0	0	0	0	0	1
Offences under provincial laws	1	1	2	3	2	7	3	14	5	11	1	1	51
Municipal by-laws	66	6	331	126	58	123	143	128	102	1,311	8	43	2,445
Total	102	31	396	169	121	192	189	215	148	1,447	45	112	3,167
Grand total for the Operations Centre North	2,787	2,511	3,080	2,554	3,876	3,881	1,932	4,884	3,654	8,305	2,726	2,484	42,674

CRIME RATE BY NEIGHBOURHOOD STATION > OPERATIONS CENTRE EAST

Neighbourhood Station	23	39	40	42	45	46	47	48	49	Total
Crimes against persons										
Homicide	2	3	3	1	0	1	1	0	0	11
Other offences resulting in death	0	0	0	0	0	0	0	0	0	0
Attempted murder	4	2	5	6	1	1	0	0	1	20
Assault	581	344	603	421	291	179	343	362	336	3,460
Sexual assault	82	37	52	45	20	21	73	42	53	425
Robbery	165	73	108	145	53	70	117	104	102	937
Other offences against persons	215	178	212	191	170	114	159	180	178	1,597
Total	1,049	637	983	809	535	386	693	688	670	6,450
Crimes against property										
Arson	63	24	31	27	64	19	23	24	35	310
Breaking and entering	719	318	375	493	222	440	412	312	519	3,810
Motor vehicle theft	594	360	404	760	331	464	460	233	496	4,102
Simple theft	1,411	485	728	1,430	520	935	961	455	757	7,682
Possession of stolen goods	23	13	18	9	14	6	5	12	12	112
Fraud	124	106	139	279	124	168	146	96	135	1,317
Mischief	357	188	300	382	237	355	319	265	292	2,695
Total	3,291	1,494	1,995	3,380	1,512	2,387	2,326	1,397	2,246	20,028
Other offences under the Criminal Code										
Prostitution	327	4	5	0	1	1	0	1	1	340
Firearm offences	16	8	6	12	3	2	3	8	9	67
Offences against the administration of law and justice	498	143	262	144	82	48	111	133	87	1,508
Other CC offences	43	56	38	81	40	54	46	43	46	447
Total	884	211	311	237	126	105	160	185	143	2,362
Total misdemeanors and offences under the CC										
	5,224	2,342	3,289	4,426	2,173	2,878	3,179	2,270	3,059	28,840
Other laws and by-laws										
<i>Food and Drugs Act</i>	159	36	82	50	37	19	42	126	52	603
Offences under federal laws	0	0	0	0	0	0	0	0	0	0
Offences under provincial laws	10	2	6	5	1	0	2	1	7	34
Municipal by-laws	233	7	100	70	24	4	114	224	20	796
Total	402	45	188	125	62	23	158	351	79	1,433
Grand total for the Operations Centre East	5,626	2,387	3,477	4,551	2,235	2,901	3,337	2,621	3,138	30,273

> ROAD SAFETY AND TRAFFIC FLOW

	2000	2001	2002	2003	2004	Change 2003/2004
Reckless driving						
Reckless driving of an automobile, resulting in death	2	0	0	0	1	100.0%
Reckless driving of an automobile, resulting in bodily injury	6	7	5	6	3	-50.0%
Reckless driving of an automobile	135	85	102	114	119	4.4%
Total	143	92	107	120	123	2.5%
Fleeing the scene						
<i>Criminal Code</i>	848	277	261	247	225	-8.9%
<i>Highway Safety Code</i>	20,941	19,352	17,219	18,366	18,270	-0.5%
Total	21,789	19,629	17,480	18,613	18,495	-0.6%
Driving under the influence						
Driving under the influence, resulting in death	1	5	1	1	0	-100.0%
Driving under the influence, resulting in bodily injury	43	39	49	51	45	-11.8%
Driving under the influence	2,909	2,704	2,380	2,258	1,931	-14.5%
Total	2,953	2,748	2,430	2,310	1,976	-14.5%
Driving a motor vehicle when prohibited						
<i>Criminal Code</i>	99	101	148	148	136	-8.1%
Total	99	101	148	148	136	-8.1%

Citations issued in 2004	OC* West	OC* South	OC* North	OC* East	SSRC	Total
Moving violations	40,442	25,612	43,803	23,836	19,387	153,080
Speeding	17,285	4,286	13,468	12,206	5,343	52,588
Parking infractions	16,846	25,547	29,827	19,999	4,607	96,826
Total	74,573	55,445	87,098	56,041	29,337	302,494

*OC: Operations Centre

