



## DIRECTORY OF SERVICES AND PRODUCTS COMMERCIALIZED BY THE SPVM



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2006 NOVEMBER EDITION

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# DIRECTORY OF SERVICES AND PRODUCTS COMM

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# A DIRECTORY TO DISCOVER



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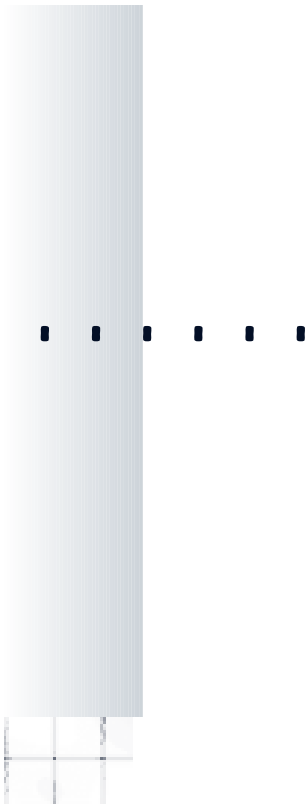
**M**arket the products and services of the Service de police de la Ville de Montréal (SPVM)? Why not? We are often asked to share our expertise and know-how. How, then, can we make such a partnership beneficial for both parties? The idea blossomed and the directory that you are now holding shows the entire range of the SPVM's services, training courses, conferences, products and studies.

I am especially proud of it as it does credit to the men and women who make up our police service. This directory reflects an extraordinary expertise, itself the fruit of a tradition acquired over generations. The products and services that we offer here are at the leading edge of proven policing research and practices. Other projects are currently in development and will be offered to you as soon as they are available. And please feel free to let us know if you have any needs that are not addressed within this directory.

I invite you to read through the directory and call on our expertise. I am convinced that the benefits will meet your highest expectations.

*Yvan Delorme*

**Director**





# DELIVERY OF POLICE RESOUF



# RACES

Often, the mere presence of uniformed police officers on motorcycles or in patrol cars heightens the security of an event. Moreover, the police officers involved in providing commercial services and assigned to public safety, traffic control, police escorts and close protection have the same powers and duties as any other officer of the law on regular duty.

Our police staff is trained and qualified in the latest intervention techniques and uses state-of-the-art equipment.

The SPVM first carries out a security needs analysis for the client in order to determine the resources required. Its expertise in event security is renowned, whether in terms of ensuring public safety or providing traffic control, police escorts or close protection.

## PUBLIC SAFETY

PRP-001

### DESCRIPTION

Ensure public safety and maintain order at public, corporate and private events through the presence of police officers identified by SPVM colours and using SPVM equipment.

Police officers assigned to public safety will patrol in cruisers, on motorcycle or on foot, depending on the needs of our clientele. SPVM specialized services, such as the mounted patrol and canine squad, are also available upon request.

Cadets may also be assigned to certain specific tasks.

### TARGET CLIENTELE

This service is intended for businesses, private event planners, film and television productions, and the public and parapublic sectors.

### PRICE

Hourly rate.



## TRAFFIC CONTROL

PRP-002

### DESCRIPTION

Ensure the control of automobile traffic during public and private events, film shoots or construction work on public thoroughfares.

Also ensure the safety of crowds, pedestrians and residents.

Police officers assigned to traffic control will be in cruisers or on motorcycles, depending on the needs of our clientele. SPVM specialized services, such as the mounted patrol and canine squad, are also available upon request.

### TARGET CLIENTELE

This service is intended for businesses, private event planners, and film and television productions.

### PRICE

Hourly rate.

## POLICE ESCORTS

PRP-003

### DESCRIPTION

Ensure the safe travel of unusual motor vehicles, in response to insurance company requirements.

The SPVM prefers using the motorcycle unit for police escorts, but it can also assign patrol cars, depending on the needs of our clientele. SPVM specialized services are also available upon request.

### TARGET CLIENTELE

This service is intended for businesses, private event planners, private security agencies, private armoured car services, film and television productions, and funeral homes.

### PRICE

Hourly rate.



## CLOSE PROTECTION

PRP-004

### DESCRIPTION

Ensure the safety of VIPs by providing bodyguards.

### TARGET CLIENTELE

This service is intended for businesses, private event planners, and local or foreign public and parapublic sectors.

### PRICE

Hourly rate.





# DELIVERY OF SPECIALIZED POLICE



# RESOURCES

The SPVM offers police resources with renowned expertise.



## CANINE SQUAD

RPS-001

### DESCRIPTION

Perform searches for suspicious packages inside buildings.

### TARGET CLIENTELE

This service is intended for police services,<sup>1</sup> businesses, private event planners, and the public and parapublic sectors.

### PRICE

Hourly rate.

<sup>1</sup> In cases where the Sûreté du Québec is not able to offer this service and only under agreement with the Sûreté du Québec.



## POLICE DIVERS

RPS-002

### DESCRIPTION

Perform underwater searches.  
Recover objects or goods.

### TARGET CLIENTELE

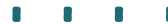
This service is intended for police services,<sup>1</sup> businesses, private event planners, and the public and parapublic sectors.

### PRICE

Hourly rate.



<sup>1</sup> In cases where the Sûreté du Québec is not able to offer this service and only under agreement with the Sûreté du Québec.



## ELECTRONIC SURVEILLANCE (TRANSLATORS)

RPS-003

### DESCRIPTION

Intercept communications in order to provide backup for police services affected by an overload of work or having special needs in terms of foreign language translation.

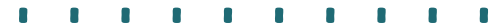
The SPVM has lines for electronic surveillance that, during certain periods, can be made available to you. Several members of our staff speak various languages.

### TARGET CLIENTELE

This service is intended exclusively for police services.<sup>1</sup>

### PRICE

Hourly rate.



## ELECTRONIC SCANNING

RPS-004

### DESCRIPTION

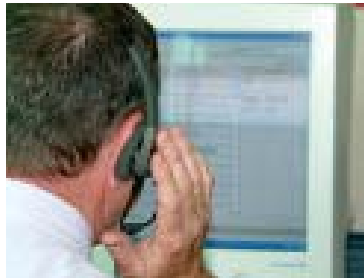
The SPVM has a wide experience in the installation and detection of electronic listening devices. It can also provide its clientele with the latest technology for detecting and neutralizing electronic devices used to intercept private conversations.

### TARGET CLIENTELE

This service is intended for police services,<sup>1</sup> businesses, and the public and parapublic sectors.

### PRICE

Hourly rate, plus nominal fees for use of equipment.



<sup>1</sup> In cases where the Sûreté du Québec is not able to offer this service and only under agreement with the Sûreté du Québec.

# DEVELOPMENT OF SKILLS AND EXPERIENCE





## 3.1 Training courses

### Patrolling and policing methods

# TISE

Given its high number of interventions, the SPVM can provide comprehensive and pertinent training and development workshops in a number of fields.



### MOTORCYCLE HANDLING FOR POLICE OFFICERS

DFO-001

#### DESCRIPTION

Handling a motorcycle on a track, at high and low speeds, and learning how to control a motorcycle, with the focus on policing. Complementary training on motorcycle helmets (see DFO-002) can be added.

This thorough and comprehensive course is offered by qualified trainers who have vast experience in the urban environment, as well as the escort of dignitaries travelling by motor vehicles.

Duration: Three weeks; motorcycling at low speed (first week), at high speed (second week) and on-road motorcycling (third week).

#### TARGET CLIENTELE

This training is intended exclusively for police services.

#### PRICE

Flat rate based on the number of participants.

## MOTORCYCLE HELMET LEGISLATION

DFO-002

### DESCRIPTION

Theoretical training related to motorcycle helmets.

The course deals with the relevant legislation, the seizure process, the preparation of evidence for court and the police officer's testimony. It can be integrated into the Motorcycle Handling for Police Officers course (see DFO-001).

The course is taught by a Court-recognized expert witness. This police officer is an SAAQ lecturer and is involved in a study on the non-compliance of motorcycle helmets.

Duration: Three-hour session (if it is not combined with another course).

### TARGET CLIENTELE

This training is intended exclusively for police services.

### PRICE

Flat rate based on the number of participants.

## BIKE PATROL

DFO-003

### DESCRIPTION

Training in bike patrol techniques for improved patrolling in an urban environment, including manoeuvres in emergency situations. The course includes concepts of day and night bike patrolling, adjusting the bike, nutrition and warm-up exercises. Candidates will undergo a practical evaluation.

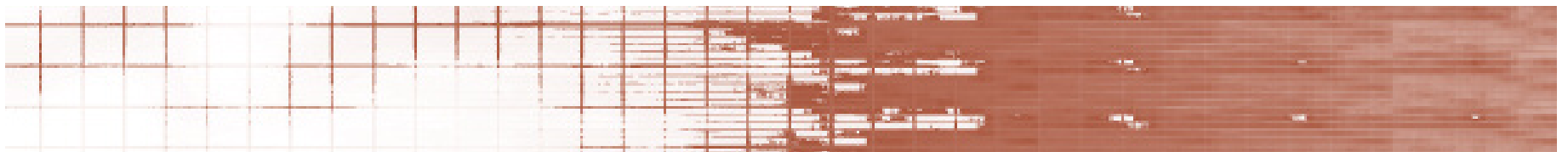
Duration of the course: 3 days.

### TARGET CLIENTELE

This training is intended for police services, businesses, private event planners and community organizations.

### PRICE

Flat rate based on the number of participants. Maximum of 12 participants. Ratio of six participants or fewer per instructor.



## MARINE PATROL

DFO-004

### DESCRIPTION

Classroom and practical training in day and night motorboat patrol techniques. The course includes rescue and motorboat interception methods, an update on regulations, writing reports and information on launching boats. Complementary information on first aid techniques can be added.

Practical training will take place in a swimming pool and on a natural waterway.

Duration of the course: 3 weeks.

### TARGET CLIENTELE

This training is intended exclusively for police services. For Québec police organizations, if the École nationale de police is not able to offer these services, or by agreement.

### PRICE

Flat rate based on the number of participants. Maximum of 25 participants. Ratio of participants/instructor will vary according to the subject taught.



## PHYSICAL INTERVENTION LEVELS I AND II

DFO-005 AND DFO-006

### DESCRIPTION

Level I offers basic training in physical intervention, approaching the individual, joint locks and pressure point techniques. Level II provides supplementary training, including advanced concepts that require a wider range of skills in order to make the techniques faster and more effective.

Upon completion of this training, participants will know how to: explain the basics of the law during an intervention, explain what powers they have to intervene, use the adapted force continuum chart, understand their own behaviour in a stressful situation involving physical intervention, safely approach an individual, perform several joint locks (both from a standing position and on the ground), use four pressure points (mandibular, infraorbital, cubital, tibial angles), and safely frisk or search an individual.

Duration of the course: 8 hours per level.

### TARGET CLIENTELE

This training is intended for police service and security company personnel. This course is not offered to Québec police organizations.

### PRICE

Flat rate based on the number of participants. Ratio of 16 participants or fewer per instructor.

## STREET SURVIVAL

DFO-007

### DESCRIPTION

Training in the issues surrounding the use of force, enabling participants to identify, define and implement stress management techniques; analyse an event involving multiple attackers; and use techniques to protect against physical assault.

The course will address issues related to the legal basis for an intervention; tactical communication techniques; the phenomenon of the pack mentality; and defensive techniques against weapons, lightning attacks and multiple attackers, as well as tactical ground fighting. Participants will take part in simulation exercises and the practical components of the course will be held primarily on a judo mat.

Duration of the course: 8 hours.

### TARGET CLIENTELE

This training is intended for police services and private security companies. This course is not offered to Québec police organizations.

### PRICE

Flat rate based on the number of participants. Ratio of 16 participants or fewer per trainer.

## COMMUNICATION IN CONFLICTUAL SITUATIONS

DFO-008

### DESCRIPTION

Training in verbal techniques for defusing a crisis and tactical communication methods for dealing with an aggressive, confused or suicidal person.

Upon completion of this training, participants will be able to explain the possible causes of stress in communication and the ways to remedy them, as well as the basic principles of communication.

They will be able to use communication techniques that promote calm discussion, especially with a confused person. They will also be able to control their own stress in a conflict situation and calm down an aggressive person. They will understand the importance of non-verbal language—both the subject's and their own—and will know how to identify the warning signs of an assault, as well as ways to prevent conflict.

Duration of the course: 8 hours.

### TARGET CLIENTELE

This training is intended for police services, businesses, private event planners, private security companies, the public and parapublic sectors and community organizations. This course is not offered to Québec police organizations.

### PRICE

Flat rate based on the number of participants.

## HANDCUFFING TECHNIQUES LEVELS I AND II

DFO-009 AND DFO-010

### DESCRIPTION

Basic and specific training in the legal use of handcuffs with an aggressive or unco-operative suspect, including in high-risk situations.

Upon completion of this training, participants will know the legal and technical concepts related to using handcuffs. They will be able to apply prehandcuffing physical restraint techniques and handcuff an uncooperative individual, either in standing or prone position. They will understand the phenomenon of positional asphyxia. They will also be able to get a handcuffed individual to a stand-up position, search the subject and safely remove handcuffs. They will also be able to use a restraint belt for confused individuals (psychiatric problems).

Duration of the course: 6 hours per level.

### TARGET CLIENTELE

This training is intended for police services and private security companies. This course is not offered to Québec police organizations.

### PRICE

Flat rate based on the number of participants.  
Ratio of 16 participants or fewer per trainer.

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## INTERMEDIARY WEAPONS (PR-24 AND ASP BATON)

DFO-011

### DESCRIPTION

Training in restraint, diversion and joint lock techniques with an intermediary weapon.  
Explanation of concepts of law and duty.

Upon completion of this course, participants will know the legal and medical concepts related to the use of an expandable (ASP) baton, and will be able to list the strike zones according to the

prescribed colour codes. They will be able to apply physical restraint techniques with the baton, deploy the baton safely (by using it in a preventive or dissuasive manner), properly use the baton in the safest possible manner for the subject and use it against several assailants. They will also be able to write a complete report following the use of a baton.

Duration of the course: 8 hours.



### TARGET CLIENTELE

This training is intended for police services and private security companies. For Québec police organizations, if the École nationale de police is not able to offer these services, or by agreement.

### PRICE

Flat rate based on the number of participants.  
Ratio of 10 participants or fewer per instructor (national standard).

## ARREST RIGHTS AND LEGAL POWERS OF ARREST

DFO-012

### DESCRIPTION

Training in how to correctly apply the regulations governing police work. Upon completion of this course, participants will know the fundamental rights and freedoms guaranteed by charters, as well as the terms and conditions for performing the police officer's duties (reasonable and probable cause, procedure to follow from arrest to release, *Criminal Code/Code of Penal Procedure* and other related laws, terms and conditions applicable to youth, frisking, search and seizure). Last, they will study special situations related to recent legislation and civil disputes.

Duration of the course: 4 hours.

### TARGET CLIENTELE

This training is intended for police services and private security companies.

### PRICE

Flat rate based on the number of participants.  
Maximum of 20 participants.



## TACTICAL DISPLACEMENT

DFO-013

### DESCRIPTION

Training in how to safely approach a building at risk (alarm activated) and techniques for maximum safety displacement within a building. The course will discuss the issues surrounding the use of force, the legal basis of an intervention, and mental and physical preparation. It will also address techniques in tactical communication, observation, tactical movement and handcuffing, as well as mechanisms for physical control. The course will use actors for patrol simulations and participants will take part in simulation exercises.

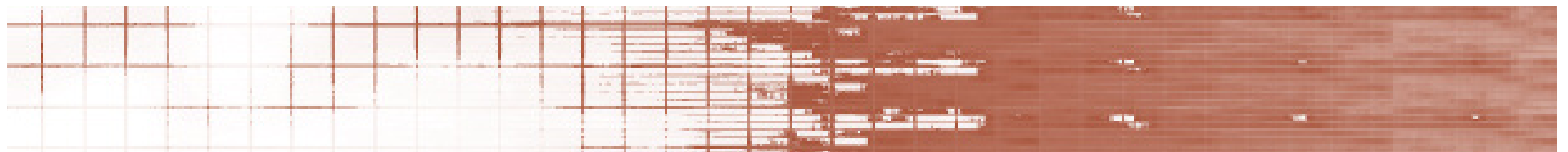
Duration of the course: 8 hours.

### TARGET CLIENTELE

This training is intended for police services and private security companies. This course is not offered to Québec police organizations.

### PRICE

Flat rate based on the number of participants.  
Ratio of 16 participants or fewer per instructor.



## WINTER DEFENSIVE DRIVING MANOEUVRES

DFO-014

### DESCRIPTION

Teaching of the physical laws to which vehicles are subject, highlighting the special features of emergency vehicles, and development of participants' skills through practical exercises in braking, passing and skidding.

Upon completion of this course, participants will be able to identify the physical characteristics of vehicles in terms of dynamics and define the attitudes and behaviours desirable in a defensive driver in any situation. They will also have mastered passing and braking manoeuvres and techniques, with or without an ABS system, on composite pavement, as well as skid control manoeuvres on an icy surface.

Duration of the course: 8 hours.

### TARGET CLIENTELE

This training is intended for police services and private security companies.

### PRICE

Flat rate based on the number of participants. Maximum of 10 participants. Ratio of 5 participants or fewer per instructor.



## 3.2 Development workshops

### Police investigation

## FRAUD INVESTIGATION

DAT-001

### DESCRIPTION

Unique in terms of general fraud, this workshop deals with various elements of investigations, according to the type of fraud: debit card, credit card, cheque, network, telemarketing, misrepresentation, counterfeiting and fraud targeting the elderly.

Duration of the workshop: TBD, depending on our clientele's needs.

### TARGET CLIENTELE

This workshop is intended for members of police services. This course is not offered to Québec police organizations.

### PRICE

Flat rate based on the number of participants.



## ARSON

DAT-002

### DESCRIPTION

The SPVM is the only police service in Québec to have a specialized unit. This unit consists of investigators who deal exclusively with fire scenes. The goal of this workshop is to provide support for arson investigations by other police services. It targets the various elements of investigations, according to the type of fire.

Duration of the workshop: TBD, depending on our clientele's needs.

### TARGET CLIENTELE

This workshop is intended exclusively for police services. This course is not offered to Québec police organizations.

### PRICE

Hourly rate.



## STREET GANGS, CRIMINAL BIKER GANGS AND ASIAN GANGS

DAT-003

### DESCRIPTION

The expertise developed by our expert witnesses enables them to offer a fair and realistic look at Montréal's street gangs, criminal biker gangs and Asian gangs. This workshop on these various groups will be adapted to the target clientele and will be based on tactical and personal data relating to certain investigations. It therefore differs from more general seminars offered to other clienteles, where such information cannot be disclosed.

Duration of the workshop: TBD, depending on our clientele's specific needs.

### TARGET CLIENTELE

This workshop is intended for members of police services and the judiciary.

### PRICE

Flat rate.

## Specialized operations

### MANAGEMENT AND HANDLING OF SUSPICIOUS PACKAGES

DAT-004

#### DESCRIPTION

Workshop on the intelligence analysis and decision-making process, as well as the procedure to follow for suspicious packages. The workshop deals with the concepts of detection and risk evaluation. It also addresses the issue of developing internal procedures to follow in the case of suspicious packages.

Duration of the workshop: TBD on the basis of our clientele's needs.

#### TARGET CLIENTELE

This workshop is intended for police services, businesses, private event planners, private security companies, and the public and parapublic sectors.

#### PRICE

Flat rate based on the number of participants.



### PHYSICAL SURVEILLANCE

DAT-005

#### DESCRIPTION

Workshop dealing with physical surveillance, primarily in an urban setting.

Duration of the workshop: TBD on the basis of our clientele's needs.

#### TARGET CLIENTELE

This workshop is intended exclusively for police services.

#### PRICE

Flat rate based on the number of participants.

## TROOP DEPLOYMENT (USED TO STOP A THREAT AND SAVE A LIFE)

DAT-006

### DESCRIPTION

Workshop on the concept of immediate action in order to save a life. This is used together with the containment procedure, which involves confining and securing a high-risk event—an area in which the SPVM's expertise is renowned.

Duration of the workshop: TBD on the basis of our clientele's needs.

### TARGET CLIENTELE

This workshop is intended for all police service first responders and containment teams. This course is not offered to Québec police organizations.

### PRICE

Flat rate based on the number of participants.

## DYNAMIC ENTRIES

DAT-007

### DESCRIPTION

Workshop on how to perform a dynamic entry in order to take swift control of a location for investigation or arrest purposes—a field in which the SPVM's expertise is renowned.

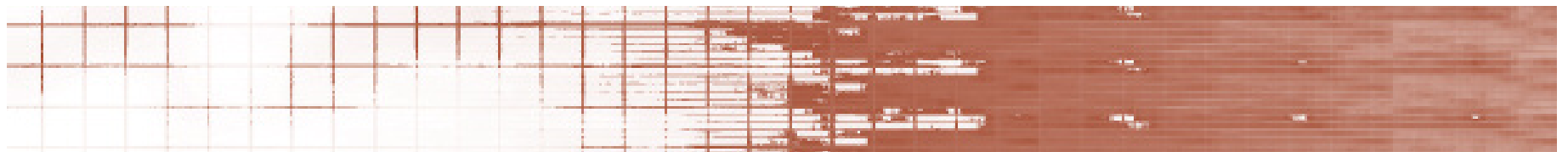
Duration of the workshop: TBD on the basis of our clientele's needs.

### TARGET CLIENTELE

This workshop is intended exclusively for police services. This course is not offered to Québec police organizations.

### PRICE

Flat rate based on the number of participants.



## Communications

### MEDIA RELATIONS

DAT-008

#### DESCRIPTION

Basic or development workshop intended for media relations officers.

Through its knowledge of the operational environment and the specific nature of managing media relations in the public and parapublic sectors and, more specifically, in police services, the SPVM has developed renowned expertise in this area.

Duration of the workshop: 5 days.

#### TARGET CLIENTELE

This workshop is intended for police services and the public and parapublic sectors.

#### PRICE

Flat rate based on the number of participants.



## 3.3 Seminars

### THE CONCEPT OF NEIGHBOURHOOD WATCH WITHIN COMMUNITY RELATIONS

DCO-001

#### DESCRIPTION

Operating in a pluralistic environment, the SPVM has developed neighbourhood watch committees, structures that enable it to respond to the local realities and concerns of various communities and, therefore, to better assess the effectiveness of its action plans. This seminar will provide participants ways to identify the security concerns and specific needs of target communities, and to assess the effectiveness of



the policing actions and activities proposed in their respective action plans.

Duration of the seminar: 2 hours.

#### TARGET CLIENTELE

This seminar is intended exclusively for police services that must deal with special or multicultural clientele.

#### PRICE

Flat rate.

## INTERVENTIONS INVOLVING INDIVIDUALS SUFFERING FROM MENTAL ILLNESS OR LIVING WITH AN INTELLECTUAL DISABILITY

DCO-002

### DESCRIPTION

This seminar explains the powers and duties of police officers that enable them to successfully intervene with individuals suffering from mental illness or living with an intellectual disability.

Duration of the seminar: 2 hours, but could be changed according to the needs of our clientele.

### TARGET CLIENTELE

This seminar is intended for police services, the public and parapublic sectors, community organizations and businesses.

### PRICE

Flat rate.

## FRAUD

DCO-003

### DESCRIPTION

This seminar deals with the numerous elements involved in the various types of fraud: debit card, credit card, cheque, network, telemarketing, misrepresentation, counterfeiting and fraud targeting the elderly.

Duration of the seminar: Adapted to the needs of our clientele.

### TARGET CLIENTELE

This seminar is intended for police services, private security companies, businesses such as financial institutions, the public and parapublic sectors, citizens and the media.

### PRICE

Flat rate.



## CRIME INVOLVING STREET GANGS, CRIMINALIZED BIKER GANGS AND ASIAN GANGS

DCO-004

### DESCRIPTION

Conducted by police officers who act as expert witnesses in court, this seminar addresses the particular features of crime involving street gangs, criminal biker gangs and Asian gangs, and is adapted to the clientele's specific needs.

The phenomenon of street gangs is discussed, touching on the ties, ethnic origins, alliances (gang nations), events involving violence and evolution of gangs. The phenomenon of Asian gangs, clans, target areas and grow operations are addressed, as well as the phenomenon of criminal biker gangs and their gang nations.

Duration of the seminar: Adapted to the needs of our clientele.

### TARGET CLIENTELE

This seminar is intended for police services, businesses, associations, and the public and parapublic sectors.

### PRICE

Flat rate.



SECTION 3



# ADVISORY SERVICES



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# 4.1 Security

## SECURITY PLANNING FOR EVENTS

SCS-001

### DESCRIPTION

Planning and organizing security during events such as parades, cultural events and civic funerals. Assessment of sites in terms of security and human and physical resources by the SPVM, which is renowned for its innovation and expertise in this field.

### TARGET CLIENTELE

This advisory service is intended for police services, businesses and private event planners.

### PRICE

Hourly rate.



## DEALING WITH TERRORISM AND ORGANIZING EMERGENCY MEASURES

SCS-002

### DESCRIPTION

The SPVM is able to advise its clientele on the steps to take to prepare for events related to terrorism on the strategic, tactical and operational levels.

### TARGET CLIENTELE

This advisory service is intended for middle or senior management of businesses and private event planners.

### PRICE

Hourly rate.



## CROWD CONTROL

SCS-003

### DESCRIPTION

The SPVM is able to advise and provide training for police services involved in crowd control. It can also advise on command and control, and strategic and tactical management methods during events involving crowds.

### TARGET CLIENTELE

This advisory service is intended for police service supervisors, and middle and senior management.

### PRICE

Flat rate.



## 4.2 Specialized police interventions

### POLICE INTERVENTIONS AND ORGANIZED CRIME

SCA-001

#### DESCRIPTION

Provided by police officers who are court-designated expert witnesses, this advisory service supplies assistance in the field during police operations or activities related to organized crime (especially in respect to biker gangs, Asian gangs and street gangs). Intelligence officers are in the field in order to detect the presence of suspects or criminals involved in organized crime.

#### TARGET CLIENTELE

This advisory service is intended for police services and government organizations.

#### PRICE

Hourly rate.

## 4.3 Human resource management

### Health and safety

### OCCUPATIONAL HEALTH AND SAFETY RESEARCH AND TOOLS

SCG-001

#### DESCRIPTION

We are able to offer a range of occupational health and safety tools developed by the SPVM: intranet site, training program intended for supervisors or recruits, and fact sheets informing police officers on various health problems related to police work, such as scabies, tuberculosis, hepatitis, pediculosis, AIDS, and so on.

For several years, the SPVM has integrated into its structure an occupational health and safety unit that has enabled it to develop solid expertise in this area. Moreover, it can share the findings of its research in occupational health and safety.

#### TARGET CLIENTELE

This advisory service is intended for police services, private security companies, and the public and parapublic sectors.

#### PRICE

Hourly rate or flat rate, depending on the nature of the service required.



## IMPLEMENTATION OF A JOINT STRUCTURE FOR MANAGING WORK-RELATED INJURIES

SCG-002

### DESCRIPTION

Support in implementing a joint management structure offered by police officers who are labour-management representatives. This structure is specific to the SPVM. The client will be able to observe the composition and operation of the SPVM's joint management structure, a general coordinating committee for work-related injuries and local committees, as well as witness a joint management inquiry into work-related injuries.

### TARGET CLIENTELE

This advisory service is intended exclusively for police services.

### PRICE

Flat rate to be determined on the basis of the services required by our clientele.

## Suicide prevention program

### "TOGETHER FOR LIFE"

## SUICIDE PREVENTION PROGRAM

SCG-003

### DESCRIPTION

Professional advisory service providing support for the implementation of the Together for Life (*Ensemble pour la vie*) program, an early intervention suicide prevention program for at-risk employees. Designed for police officers and available in French and English, this program can be adapted to several groups whose duties require the wearing of a uniform.

The basic program includes four components:

- 1) Visit of units (awareness-raising meetings in small groups)
- 2) Training of managers (training of supervisors in detection of and early intervention with at-risk employees)
- 3) Awareness campaign (pamphlets and posters)
- 4) Resource officer program (peer support program)





This program can be adapted to the requirements of our clientele through a needs analysis, which will make it possible to determine the most relevant components of the program for a particular client. The SPVM provides all the materials necessary to promote an awareness-raising campaign, adapted to the backgrounds of our clientele, as well as the materials required for training supervisors (video, trainer's manual, participant's manual and training evaluation forms), holding group meetings within the work units (facilitator's guide and evaluation forms) and training "sentinels" in the workplace.

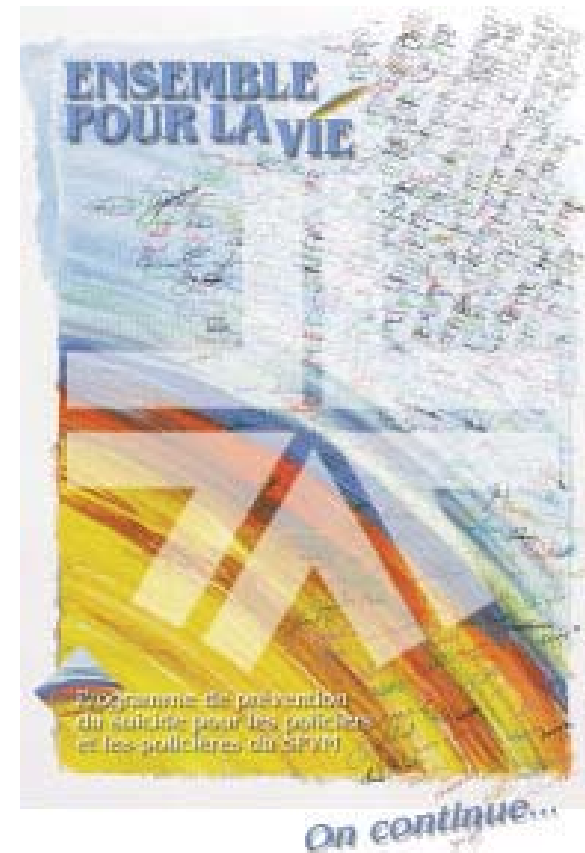
To better support its clientele, the SPVM also offers hours of training and supervision for the stakeholders responsible for implementing the program in their workplace.

#### TARGET CLIENTELE

This advisory service is intended for police services, as well as certain stakeholders in the public and parapublic sectors (firefighters, ambulance attendants and soldiers).

#### PRICE

Flat rate established on the basis of the number of employees in the organization and the number of program components implemented.



TOGETHER FOR LIFE

## Training

### SUPPORT FOR IMPLEMENTING TRAINING PROGRAMS

SCG-004

#### DESCRIPTION

Assessment of training needs in respect to particular topics, e.g., refresher training for candidates having problems with emergency vehicles, firing weapons or using force, as well as specialized training in crowd control for patrol officers.

#### TARGET CLIENTELE

This advisory service is intended for police services and private security companies.

#### PRICE

Hourly rate.



## Selection and evaluation

### DEVELOPING POLICE JOB DESCRIPTIONS

SCG-005

#### DESCRIPTION

Expertise in designing job descriptions. Our clientele can also obtain the description of one or more of the some 130 existing SPVM policing positions related to the various types of services. The descriptions of the existing SPVM positions were designed by human resources specialists following numerous consultations with both management and union. The approach used takes into consideration the key skills needed in the position and various related factors (nature of communications, particular complexity, etc.).

#### TARGET CLIENTELE

This advisory service is intended exclusively for police services.

#### PRICE

Hourly rate; also flat rate for the descriptions.

## 4.4 Technical advice for film productions

### TECHNICAL ADVICE FOR FILM PRODUCTIONS

SCT-001

#### DESCRIPTION

One-of-a-kind advisory service offered by experts in major crimes to ensure the degree of realism of scripts and the credibility of the depiction of crime scenes.

#### TARGET CLIENTELE

This advisory service is intended for film and television directors and producers, mystery writers and the media.

#### PRICE

Hourly rate.

ACTION





# EQUIPMENT TOOLS



## ERGONOMIC EQUIPMENT

EQU-001

### DESCRIPTION

Sharing solutions and changes made to equipment by the SVPM in order to improve its ergonomics. The SPVM is a leader in this field and relies on a team of ergonomists, specialized officers and gunsmiths that work to improve its equipment. The SPVM also keeps specialist studies on file. For example, recommendations were made to solve the problems caused by carrying equipment on the duty belt, a common problem in many police services and private security companies. The SPVM can provide interested clients with the technical specifications and moulds used in manufacturing ergonomic products. The manufactured products can also be sold.

### TARGET CLIENTELE

These types of equipment and solutions are intended for police services that might face the same ergonomics issues, private security companies, and the public and parapublic sectors.

### PRICE

Flat rate.

## FIREARMS EXPERTISE

EQU-002

### DESCRIPTION

Backed by the experience built over the past 26 years in the highly specialized field of firearms and indoor firing ranges, the SPVM can provide assistance in the preparation of technical specifications for purchasing weapons, organizing trials for selecting equipment and carrying out ballistics tests for ammunition or bulletproof vests. This support service can also help solve problems related to indoor firing ranges (noise, lead fumes, returning bullets). Documents that have been prepared for the SPVM (technical specifications, test protocols, etc.) can also be made available to our clientele.

### TARGET CLIENTELE

This technical advisory service is intended for police services, private security companies, and the public and parapublic sectors.

### PRICE

Hourly rate.



## REPAIR OF FIREARMS AND OTHER EQUIPMENT

EQU-003

### DESCRIPTION

The only police service to employ two certified gunsmiths with many years of experience in military and police arms, the SPVM is able to offer a repair service for firearms and other equipment.

### TARGET CLIENTELE

This service is intended for police services, private security companies, and the public and parapublic sectors.

### PRICE

For repairs: hourly rate and the cost of parts; for cleaning and inspection: flat rate.



## LOCATION AND EQUIPMENT RENTAL FOR FILM AND TELEVISION PRODUCTIONS

EQU-004

### DESCRIPTION

Our facilities and most of our equipment can be made available to film and television production crews. For example, indoor firing ranges, detention centres and interrogation rooms of the operations centres and the Bonsecours detention centre, as well as the Centre de commandement et de traitement de l'information (CCTI) can be rented for on-location filming. Except for uniforms, certain specific police equipment and patrol cars, motorcycles and other transportation vehicles may also be rented.

### TARGET CLIENTELE

Film and television productions.

### PRICE

Flat rate to be established on the basis of the facilities or objects rented and the duration of the rental.



## POLICE POLICIES AND PROCEDURES

EQU-005

### DESCRIPTION

Subscription providing access to updates of operating methods, department procedures, management manuals and guides developed by the SPVM. The SPVM has top-notch expertise in managing police operations and the security of large public events. It has therefore been able to prepare numerous documents outlining the procedures specific to managing police activities, handbooks and newsletters (e.g., *Activités de l'enquêteur*, *Guide opérationnel du superviseur*, *Guide de rédaction de directives locales*, *Guide de rédaction de rapports d'événement* and *Le trafic*) that it makes available to its clientele.

### TARGET CLIENTELE

These subscriptions are intended for police services and the public and parapublic sectors (educational institutions, among others).

### PRICE

Flat rate including the cost of updates.

## SOFTWARE

EQU-006

### DESCRIPTION

The SPVM has developed or adapted several software programs for its operational and administrative needs that could likely be very useful to other organizations. Any of the software programs acquired must be adapted to the client's needs and integrated into its systems by a specialist from the SPVM.

#### **Computerized control system for taxis:**

Highly specialized software for registering and issuing permits, invoicing taxi drivers and owners, handling complaints and following up on infractions. Information on databases and programming is available upon request.

#### **On-line pawn shop:**

This is the CPIC (Canadian Police Information Centre) system that registers and checks articles put on the second-hand market in Montréal, as well as the individuals who pawn such articles. Data on stolen items registered with the CPIC are imported weekly. The software uses an ORACLE database and is programmed in VB (Visual Basic).

#### **Mail management:**

Registry and monitoring system for mail received by the management office. The software uses an MS ACCESS database developed in VB.

#### **PIFE:**

Computerized investigation form program. The software uses an ACCESS 95 database.

**Invoicing incident reports:**

Invoicing system for incident reports sold to citizens and insurance companies. The software uses an ACCESS database.

**Management of marketing requests:**

The software uses an MS ACCESS database developed in VB.

**SICE:**

System for registering changes and irregularities in office automation and central systems. The software uses an ACCESS database.

**High-speed-pursuit monitoring system:**

The software uses ACCESS and on-line databases.

**Cadet operations:**

Monitoring of police cadet operations. The software uses an ACCESS database.

**Monitoring system for the use of pepper sprays:**

The software uses an ACCESS database.

**Monitoring road safety operations:**

The software uses an ORACLE database.

**TARGET CLIENTELE**

The public and parapublic sectors.

**PRICE**

Price available upon request. Two to three days of work, billable at an hourly rate, are required for our specialists to install the software and adapt it to the client's needs.





# STATISTICS

## ANALYSING PRIOR CONVICTIONS OF THOSE WORKING WITH VULNERABLE PERSONS

INF-001

### DESCRIPTION

Issuing memorandums of understanding to verify any prior convictions of individuals who, through their paid or volunteer work, deal with vulnerable persons (minors, the elderly and individuals with an intellectual disability), e.g. daycare and childcare centre workers, school personnel (teachers, principals, secretaries, janitors, cafeteria workers, etc.), community organization workers in contact with a vulnerable clientele, and volunteer coaches or monitors in sports and other leisure activities.

### TARGET CLIENTELE

This service is intended for the public and parapublic sectors, as well as daycare centres.

### PRICE

Flat rate for each individual background check. Free for volunteers.



## CRIMINAL PROFILES

INF-002

### DESCRIPTION

Police officers who have often been designated to act as expert witnesses develop criminal profiles for branches of street gangs, biker gangs and Asian gangs. They document in a report the relationships an individual has with the various branches of the criminal organization, as well as prior criminal activity. The history of criminal events in which the individual and the criminal organization were involved is generally noted, as well as the individual's associates and relationships with the criminal organization and the information related to his or her criminal record.

### TARGET CLIENTELE

This service is intended for police services and the public and parapublic sectors.

### PRICE

Hourly rate.

## CRIME STATISTICS

INF-003

### DESCRIPTION

The target clientele can obtain crime statistics for the island of Montréal. These custom statistics are unpublished, as the SPVM only provides general statistical data in its annual review.

### TARGET CLIENTELE

This service is intended for businesses, private event planners, private security companies, the public and parapublic sectors, community organizations, citizens and the media.

### PRICE

Hourly rate.



## INCIDENT REPORTS

INF-004

### DESCRIPTION

Copies of incident reports in the victim's or complaining party's name. Obtaining these reports is conditional on the written consent of one of the parties named in the report (complainant, victim, plaintiff, owner or guarantor). Officers in the Module gestion de documents have the unique expertise required to meet the specific needs of the various individuals requesting such reports (e.g., documents required for a civil suit).

Examples of reports available: assault, vehicle theft, robbery, shoplifting, theft of a passport or other personal effects, fire, breaking and entering, bank-related fraud, mischief (material harm), disturbing the peace, harassment and threats.

### TARGET CLIENTELE

This service is intended for police services, businesses, private event planners, private security companies, the public and parapublic sectors, community organizations, citizens and the media.

### PRICE

Flat rate revised annually.

## PHOTOS

INF-005

### DESCRIPTION

Photos taken by SPVM photographers, available in an on-line directory, of various activities in which the SPVM participates or that it organizes, as well as photos of many different types of interventions, equipment and SPVM facilities.

### TARGET CLIENTELE

This service is intended for the media and citizens looking for unpublished photographs.

### PRICE

Unit price per photo.



OUR CLIENTS ARE UNANIMOUS:  
OUR SERVICES ARE EFFICIENT, FAST, RELIABLE AND PROFESSIONAL.

Would you like more information on any of our services or products?  
Do you have specific needs to discuss or would you like an estimate?  
Call us! We will be happy to answer your questions.  
You will see that our prices are very competitive.  
Contact our Section du développement budgétaire  
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